

PRASANNA MANOKARAN

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Objective

UI/ UX and Graphics designer having a 1.5 Years experience of training a project management and Holds creative problem solving skills, a passion for innovation and effective communication, able to discover real solutions to real problems. Also , Secure a responsible career opportunity to fully utilize my knowledge and skills, while making a significant contribution to the success of the company.

Academic Credentials

- **M.A.M College of Engineering and Technology** Graduated, 2020
Electronics and Communication Engineering/ BE
7.12 cgpa
- **Govt.higher sec school** April 2016
HSC(Bio-Maths)
83.5%
- **St.Mary's high School** April 2014
State board
95.8%

Experience

- **SmartGig Technologies Pvt. Ltd.** Dec-2021 - Present
UI/UX Designer
 - Developing UI mockups and prototypes that clearly illustrate how sites function and look like.
 - Design graphic user interface elements, like menus, tabs and widgets
 - Create original graphic designs (e.g. images, sketches and tables)
 - Prepare and present rough drafts to internal teams and key stakeholders
 - Identify and troubleshoot UX problems (e.g. responsiveness)
 - Adhere to style standards on fonts, colors and images
 - Conduct layout adjustments based on user feedback
 - Illustrate design ideas using storyboards, process flows and sitemaps
- **Altruist technologies Pvt. Ltd.** Jan-2021 - Nov-2021
Technical Support Advisor
 - Build sustainable relationships and trust with customer accounts through open and interactive communication.
 - Provide accurate, valid and complete information by using the right methods/tools
 - Meet personal/customer service team sales targets and call handling quotas
 - Handle customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution
 - Keep records of customer interactions, process customer accounts and file documents
 - Follow communication procedures, guidelines and policies
 - Take the extra mile to engage customers
- **Mr.Cooper** July-2020 - Aug-2020
Graduate intern- Software developing

Projects

- In-house - Mobile Application
- Ilantus Oauth MPS
- Unboxnow- Retail office Supplies and Gifts
- TalentGig-online education platform
- Infionic-DMS(Dealer Management System)
- LYWO- love your work
- Insurfin

Skills

- Figma, Adobe XD
- Adobe Premiere Pro
- Photoshop, canva
- Html, Css, javascript, bootstrap